



# Whispering Wisdom – Booking Terms & Conditions

**Thank you for booking a session or course with Whispering Wisdom.** Please read these terms carefully before completing your booking.

## 1. Payment

Full payment is required at the time of booking to secure your place. Payment is processed securely via our online system.

## 2. Cancellation & Refunds

- You may cancel your booking up to **48 hours before the scheduled session** to receive a full refund.
- Cancellations within 48 hours of the session are **non-refundable**, unless the session is rescheduled or cancelled by Whispering Wisdom.
- If you are unable to attend, you may transfer your place to another session, subject to availability.

## 3. Access to Pre-Recorded Courses

- Booking a live session may include access to the pre-recorded Contemplative Journalling course, when you book a live journaling course.
- Access is personal and **non-transferable**. Please treat this offering mindfully and do not share login links. We never want to exclude people from accessing our materials, so, if people are struggling to pay, they can email us at [info@whisperingwisdom.co.uk](mailto:info@whisperingwisdom.co.uk)

## 4. Session Content

- Sessions are for **personal development, reflection, and learning**.
- Whispering Wisdom is **not a substitute for professional mental health support**. If you have specific health concerns, please consult a qualified professional.

Continued overleaf

## 5. Privacy

- Personal information collected for booking will be used solely for managing your session and course access.
- We do **not share your details with third parties**. See our full Privacy Policy for more information.

## 6. Recording & Photography

- Live sessions are **not recorded** unless explicitly stated.
- By attending, you agree not to record or distribute session content without permission.

**By booking, you agree to these Terms & Conditions.**